

# RPZ Conversion Training Booking Form

## Terms & Conditions

---

Complete and sign the booking form to secure a place on the RPZ Conversion Training course.

The terms and conditions apply to the RPZ AIM 08-01 Conversion Training.

Please do not hesitate to contact us if you are unsure about the meaning of any terms and conditions.

### Delegate details

Name:

RPZ Tester No:

Email address:

Contact telephone No:

Which registered address  
are training materials to  
be posted to:

Home or Work (delete as appropriate)

### Course dates - select one

Closed
Closed
Closed

**A** 2 - 29 March

**B** 6 April - 3 May

**C** 11 May - 7 June

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

**D** 15 June - 12 July

**E** 20 July - 16 August

**F** 24 August - 20 September

### Terms and conditions

#### 1. Course Availability and Requirements:

- a. A condition of booking and undertaking the conversion training course is that delegates results (successful or unsuccessful) will be shared with water undertakers who subscribe to WRAS services. This is so water undertakers can see if RPZ Testers are eligible for approval. Also see the WRAS Privacy Policy published on the WRAS website [wras.co.uk](http://wras.co.uk).
- b. Courses are only available for approved RPZ testers, that is to say listed on the WRAS RPZ testers search facility.
- c. Due to time limitations there are only enough places for one course for each RPZ tester.
- d. All courses are filled on a first come first served basis.
- e. A personal email address is required by each delegate to enable the course and assessment to be completed.
- f. Delegates will be provided with one free printed training manual.
  - i. Should a replacement manual be required they will be provided, subject to stock availability, at a cost of **£5.00**.
  - ii. At time of booking delegates need to indicate which address the training manual is to be sent to – either their registered **work** or **home** address.

2. **Confirmation of booking:** A completed booking form must be completed and submitted to WRAS within one week of the provisional booking to confirm the delegates place on the course. Course materials will not be issued unless the confirmation has been received by WRAS.
3. **Cancellation:** In the event that a delegate wishes to cancel a training course they must notify WRAS as soon as possible to allow the place to be allocated to others.  
WRAS reserves the right to cancel or re-schedule any course. In the event of a course cancellation delegates will be offered alternative courses, subject to availability.
4. **Intellectual Property:** The copywrite and all other intellectual property rights in course materials remain the property of WRAS Ltd. You agree not to share, copy, store or reproduce this material by any means without written permission from WRAS Ltd.
5. **Completion of training:** An assessment will be required upon completion of the training.
  - a. Successful delegates will be provided with a certificate which is recognised by UK Water Undertakers.
  - b. Unsuccessful delegates will be formally advised and their details will be removed from the WRAS RPZ Search list hosted on the WRAS website. To re-gain recognition delegates will need to, at their cost, complete a recognised RPZ testers course. Water undertakers have made successful completion of the assessment a condition to remain on the RPZ list, therefore WRAS accepts no liability for delegates who do not attain the required grade or qualification.
6. **Rights of appeal:** Where delegates feel that they have grounds to appeal against the unsuccessful completion of the assessment they can write to WRAS. The appeal must detail the grounds of the appeal, otherwise it will be dismissed. Upon receiving a valid case for appeal WRAS will pass this to the water undertaker who serves the area the delegate is registered in. They will consider the appeal and provide a response. Their decision is final.
7. **Limitation of Liability:**
  - a. WRAS Ltd. shall not be liable to delegates or their employer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profits or revenue; loss of sales or business; loss of opportunity or contracts; loss of or damage to goodwill or reputation; or indirect or consequential loss; (in each case) arising under or in connection with this conversion training. Including but not limited to:
    - i. Delivery or non-delivery of training materials by Royal Mail or alternative provider outside of WRAS's control.
    - ii. Cancellation by WRAS of the course or any problems associated with to the online computerised Moodle platform.
    - iii. Failure of a delegate to successfully complete and attain the appropriate grade to continue to be recognised by water undertakers as an RPZ tester.
    - iv. An unsuccessful appeal.
  - b. Nothing in this agreement shall limit or exclude WRAS Ltd. liability for death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors; fraud or fraudulent misrepresentation; or any other liability that cannot be so limited or excluded under law.
  - c. WRAS Ltd.'s total liability under this RPZ Conversion Training is limited to £50, which is the value of the RPZ Conversion Training course.

**For data protection the tester needs to sign this form.  
By signing the booking form you agree to the above terms and conditions**

Date

Signature

**Print sign and return completed booking forms to:**

WRAS Ltd, Unit 13 Willow Road, Pen-y-Fan Ind Est, Crumlin, Gwent, NP11 4EG  
or email [info@wras.co.uk](mailto:info@wras.co.uk)